

From: Brent Smith
To: 'microsoft.atr(a)usdoj.gov'
Date: 1/9/02 2:10pm
Subject: Opposition of Settlement

Hello,

I am writing today to express my personal displeasure with the settlement terms between the Department of Justice and Microsoft corporation. I have been a user of Microsoft products since 1985 and I'm even have status of a Microsoft Certified Professional using Windows NT.

Over the years as consultant and a long time user of these products I honestly have to admit that I make a living trying to find workarounds to make products work for my customers with the windows operating system. For this I thank Microsoft for having a product that isn't as stable as let say UNIX or the Mac OS9.

If we look at history - look at what happened after the DOJ split up IBM. IBM is still a very large company, but because of competition (thanks to the DOJ) much of our products are developed better today. I feel that there is continued motivation to compete and have a quality product when competition is present.

Thank you.

Brent Smith
Client Manager
RMRS-ECHO
www.rmrs.com - website
brent@rmrs.com - email